Your Vision Program Provided by EyeMed Fidelity Security Life
Graduate Assistants and Fellows with Waiver-Generating Appointments

The University of Illinois Urbana-Champaign is pleased to offer a vision program, provided by EyeMed Fidelity Security Life for Graduate Assistants and Fellows with Waiver-Generating Appointments.

Frequently Asked Questions

1. **Am I eligible for vision benefits?** – Graduate assistants/fellows with tuition waivers appointments are eligible. Consult the Graduate College Handbook for more information.

2. **When are the enrollment periods?** – Fall enrollment is 8/20/22-10/4/22, Spring enrollment is 2/1/23-2/28/23.

3. **How do I enroll in the vision program?** – Students with waiver-generating appointments will automatically be enrolled into the vision plan once their semester appointments are completed.

4. **When is coverage effective and when does it end?** – Coverage for Fall semester will begin on September 1, 2022, and will continue until August 31, 2023. Coverage for Spring Semester will begin on February 1, 2023, and continue until August 31, 2023.

5. **Which dependents may I enroll into the vision program?** – Eligible dependents as defined by EyeMed include: legal spouse, unmarried dependent children up to age 26, and other dependent children under certain provisions.

6. **How do I enroll my dependents into the vision program?** – Go to the Urbana campus student insurance website at [https://si.illinois.edu/forms](https://si.illinois.edu/forms), complete the online vision dependent enrollment form, and pay the dependent premium by October 4, 2022. You will be required to upload proof of dependency status during the enrollment process.

7. **I forgot to enroll my dependent(s) into the vision plan by the enrollment deadline. When can I next enroll them into the plan?** – The next available enrollment period after Fall semester is Spring 2023. Open enrollment period is 2/1/2023 – 2/28/2023.

8. **How much does the vision coverage cost?** – Below are the rates for coverage. These rates are the same whether you first enroll in the fall or in the spring:

   Graduate student with a waiver-generating appointment - $0; Spouse - $23.52; Cost to add each child - $23.52. There is no change to the dependent rate from the 2021-2022 academic year.

9. **How do I find an EyeMed FSL network vision provider?** – Go to [www.eyemed.com](http://www.eyemed.com). In the “select network” drop-down box, choose “select” and enter your zip code.

This FAQ document presents a brief overview of the voluntary vision benefits provided to you by EyeMed Fidelity Security Life. EyeMed FSL issues a vision summary where you may find details on the benefits offered. Should there be a conflict between the information presented in this FAQ document and the vision summary issued by EyeMed FSL, the vision summary and underlying plan documents will govern and control.
10. **How do I create an account on the EyeMed FSL website?**
   a. Go to [www.eyemed.com](http://www.eyemed.com) and click on “Member Login.”
   b. Click on “Need to Register?”
   c. Register using your information, including your member ID, which is your UIN.
   d. Click on “Create an Account.”
   e. You will then receive an email asking to confirm your account.
   f. Finish setting up your new account with your email address and password.

11. **Whom do I contact with questions?** – Contact the Graduate College Business and Fellowship Processing Office through the ticketing system at [https://go.illinois.edu/grad-request](https://go.illinois.edu/grad-request) at 217-333-0036 or at gradfellowships@illinois.edu with questions about your waiver. Contact the student insurance department at 217-333-0165 with dependent enrollment questions. Direct benefit questions to EyeMed FSL customer service at 866-723-0514.